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GCE Healthcare launches Clarity – A remote monitoring platform that helps home oxygen providers offer better care to their patients

With Clarity, home care oxygen providers can monitor the performance of GCE's portable oxygen concentrator Zen-OTM from any internet enabled device, anywhere, to improve patient care.

Haydock UK, 28 February 2020 – GCE Healthcare today announced the launch in Europe of a secure online platform that will enable home oxygen providers to remotely monitor GCE's Zen-O™ portable oxygen concentrator (POC). Since 2018 GCE Healthcare has successfully rolled out the Clarity platform to its US based customers.

Clarity uses smart, secure and connected technology to place a wealth of information at the providers' fingertips 24/7, from an online device, wherever they are. The information ranges from flow to device alerts, oxygen purity, device location and battery life. Providers can also give their patients and their families access to the platform, giving patients an extra support network.

The platform uses the cellular technology and GPS in the POC to transmit data. This reliable system means that unlike some other telemonitoring platforms, home oxygen providers are not dependent on the patient having a smartphone or Bluetooth enabled phone.

With Clarity, providers can offer enhanced customer service at reduced operating costs. Using Clarity from a desktop or mobile device, they can easily check how well the Zen-O™ POC is working and get advanced pre-emptive notice of any issues promptly.

"With Clarity, home oxygen providers can see how their Zen-O™ devices are performing, giving them visibility of their POC fleet and the ability to act if need be. It helps predict maintenance and proactive patient visits. This will help providers reduce their operating costs by planning their time and resources. They can then deliver improved service levels to patients and even better levels of care." says Donald Oleforo, Product Manager Homecare, GCE Group.

Clarity also gives users, and their loved ones, reassurance and confidence because they can see how their connected Zen-O device is performing.

GCE is conscious of the need for enhanced internet security and has deployed best in class security protocol and encryption to transmit and store data.

GCE plans to enable its smaller Zen-O lite™ POC on the Clarity platform later in 2020.

Contact for more information

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As part of GCE Group, a world leader in gas control equipment, GCE Healthcare develops and manufactures a range of high-quality, safe and reliable medical gas solutions. It helps healthcare professionals and providers worldwide to meet the needs of patients and to achieve high standards of care. Equipment is designed, manufactured and delivered to the highest standards and complies with applicable quality and regulatory standards. For more information visit www.gcegroup.com